

# PRIVACY & COOKIE POLICY

**Effective date:** 19.03.2026

This Privacy & Cookie Policy (“Policy”) explains how **LINEV Systems US, Inc.** (“LINEV Systems”, “we”, “us”, “our”) collects and uses personal information when you visit or interact with our website. This Policy also describes how we use **cookies**, and the choices you have.

## Our privacy principles

Regardless of your location, LINEV Systems follows these core principles:

- Lawfulness, fairness, and transparency
- Purpose limitation and data minimisation
- Accuracy and security
- Storage limitation
- Integrity and confidentiality
- Accountability and respect for user rights

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## Who we are (Data Controller)

**Data Controller’s name:** LINEV Systems US, Inc.

**Data Controller’s address:** 13631 Poplar circle, TX 77304, Conroe, USA

**Website:** <https://flawsdetection.com>

**Business and privacy contact email:** [info@linevsystems.com](mailto:info@linevsystems.com)

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## What personal data we collect

### *1 Data you provide directly*

We collect personal data that you choose to provide when you interact with us, including through contact forms, email, phone, or live chat. This may include:

- Full name
- Company name
- Job title or role
- Business email address
- Phone number
- Country, city, or region
- The content of your enquiry (including technical, commercial, or partnership-related information)

## ***2 Data collected automatically***

When you visit the Website, we may automatically collect:

- IP address
- Browser type and version
- Device and operating system information
- Language and approximate location (country/city level)
- Pages visited, navigation paths, timestamps, and referral URLs

This information is collected using cookies.

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## **How we collect personal data**

We collect your personal data through:

- Website contact forms
  - Clickable email addresses and phone numbers
  - Live chat (including Chatway)
  - Spam and abuse protection tools (e.g. reCAPTCHA)
  - Analytics and advertising measurement tools
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## **Cookies**

### ***1 What cookies are***

Cookies are small text files placed on your device when you visit a website. We may also use similar technologies such as pixels, tags, scripts, SDKs, and local storage. In this Policy, all such technologies are referred to as “cookies”.

### ***2 Types of cookies we use***

#### **Strictly necessary cookies**

Required for basic Website functionality, security, and network management.

#### **Analytics cookies**

Used to understand how visitors use the Website and to improve performance and content.

#### **Functional cookies**

Support enhanced functionality and user experience where implemented.

#### **Advertising and measurement cookies**

Used to measure advertising and marketing performance, including contextual advertising and campaign effectiveness.

#### **Chat-related cookies**

Where chat functionality is enabled, cookies or similar technologies may be used for session continuity, message delivery, and security.

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## Managing cookies and consent

You can manage cookies in the following ways:

1. **Cookie settings or banner**  
When you first visit the Website, you can accept, reject, or customise non-essential cookies. You can change or withdraw your consent at any time.
2. **Browser settings**  
You can block or delete cookies through your browser controls.
3. **Advertising controls**  
You may limit certain advertising cookies using browser, device, or platform-level settings.

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## Sharing personal data

We may share personal data with:

- Authorized LINEV Systems personnel who need it to perform their duties
- Service providers that support our operations, including:
  - Website hosting and IT providers
  - Analytics and performance measurement providers
  - Advertising and marketing technology providers
  - Live chat service providers
  - Security, spam prevention, and support service providers

Personal data may also be disclosed where required by law or to protect our rights, safety, or property.

We do not sell personal data.

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## Data security & retention

We retain personal data only for as long as necessary for the purposes described in this Policy, including:

- Handling enquiries and ongoing communications
- Maintaining appropriate business and compliance records
- Resolving disputes and enforcing agreements

Personal data will be stored for two years from the moment you log in to the website.

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## International data transfers

LINEV Systems may process personal data outside your country of residence. Where required by law, appropriate safeguards are applied.

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## **Your rights**

Depending on your state of residence and applicable law, you may have rights to:

- Request access to personal data
- Request deletion of personal data
- Request correction of inaccurate personal data
- Opt out of certain data uses, including targeted advertising or sharing (as defined by law)
- Request restriction of processing

To exercise these rights, please contact us using the details below. We may need to verify your request before responding.

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## **Children**

Our website and services are intended for professional and business users and are not directed to children.

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## **Changes to this Policy**

We may update this Policy from time to time. The effective date above indicates the latest version.

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## **Contact**

For questions about this Policy or privacy requests:

**Email:** [info@linevsystems.com](mailto:info@linevsystems.com)